# *Deliver* Your Best In
# CUSTOMER SERVICE

## EASY TO LEARN, DEPLOY & USE.

Designed with you in mind, Issuetrak software is **easy to deploy and scales as you grow**. Our customizable solution offers API Integrations freeing up your time to do what you do best: serving your customers.

## NEVER LET FEEDBACK GO STALE AGAIN.

Build instant trust and deliver timely solutions to your customers when you leverage the power of automation.

- **Task Manager** sets solutions in motion.
- Auto-**notifications** keep customers in the loop.

## BE ACCOUNTABLE TO CUSTOMERS ACROSS TIME AND SPACE.

Give your team a controlled, efficient process.

- **Workflows** leave no stone unturned.
- **Compliance rules** help you uphold SLAs.

## SINGLE-STEP TICKET CREATION.

Turn web inquiries and **emails into issues instantly** with no extra steps or hassle.

# issuetrak

sales@issuetrak.com

757 213 1350

# *Get* the Best In
# CUSTOMER SERVICE

### BUILT FOR GROWTH.

Your **dedicated account manager** will tend to your Issuetrak site's functionality so you can tend to your customer.

### LEADER IN CUSTOMER SUPPORT.

Our **99% satisfaction score and 16-second average response time** assures you'll lead as we do.

December 2022 Statistics

### THOUSANDS OF HAPPY USERS CAN'T BE WRONG.

Our developments come **straight from your feedback**. Count on our top-rated, 24/7, US-based support team uniquely assigned to your client success.

### HEAR IT FROM OUR HAPPY PARTNERS

*"Issuetrak cut 75 percent of the time I used to spend on customer support requests. I get hours back in my week that I can spend on getting new business."*

President , Answer Quest Technologies

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