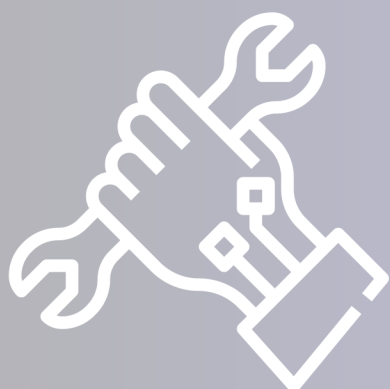# IT ASSET MANAGEMENT CAPABILITIES

Top Asset Tracking Traits for Better Business Outcomes

GATHERING DETAILS

An asset management system can help track certain information about your company's assets, like purchasing dates, leasing info, warranties, locations & assignees. Use **barcode scanning** to easily create assets or open asset pages.

TRACKING INSTALLATIONS

Software installation information is convenient for tracking the use of purchased software licenses to ensure **compliance**. Track assets via manual entry or **automated** system audits.

REMOTE AUDITING

Get constant visibility running automated or on-demand interval **audits**. Refresh asset records and see changes to an asset over time. Run audits locally, or remotely to a network of assets.

ADVANCED REPORTING

Generate regular **reports** on support issues. Make data-driven decisions based on detectable trends or recurring problems with assets.

ASSET MANAGEMENT BENEFITS

Why Asset Tracking Improves IT Support Processes

REDUCED COSTS

IT teams gain a more complete view of asset histories and status, saving time on diagnosing issues and reducing overhead when replacing equipment as needed. Generate more accurate reports on asset usage, support request volumes, and other key metrics to identify trends and areas for improvement.

REDUCED RISKS

Resources are properly protected and organized with asset management. Keep track of major expensive assets checked out to employees and improve visibility over company resources.

SATISFACTION

Employees have access to the necessary hardware and software needed to carry out their tasks. This can lead to faster resolution times and improved user and customer satisfaction.

OPTIMIZED TEAMS

IT teams can streamline their processes reducing the time and effort required to manage and maintain assets. This can help to improve overall efficiency and reduce costs.

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