

# OKLAHOMA HOUSING AUTHORITY

TRACKING GOVERNMENT COMPLAINTS

## WHO IS OKHA?

Oklahoma City Housing Authority provides affordable, decent, safe, and sanitary housing or housing assistance, with quality environments and opportunities to low income people of Oklahoma City.

## ISSUETRAK FIXES THE OKHA'S TRACKING SETBACKS

They were using email and spreadsheets for tracking complaints and requests for service.

## OKHA GETS BACK PEACE OF MIND

Issuetrak will allow them to organize, prioritize and hold accountability for issues submitted by residents and the public

## TOP ISSUETRAK FEATURES THAT MAKE A DIFFERENCE FOR OKHA

- Webforms
- Issue Forms
- Issue Hub

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