

## ASSET MANAGEMENT MODULE

As the business landscape grows increasingly complex, so does your need to manage both your PC and non-PC assets. IssueTrak's Asset Management Module provides you with all the information you need in one central location.

### The Benefits of Well Managed Assets

- Maintain accurate records on purchases, warranties, and leases
- Improve operational efficiency by reducing negative impact as problems arise
- Identify trends related to equipment failures
- Reduce costs by accurately budgeting for your business initiatives
- Adapt to technological changes by ensuring you have the proper equipment to meet new requirements
- Ensure compliance and avoid lapses in maintenance or leases by staying on top of renewal dates

### IssueTrak Asset Management Features and Functionality

- Capture detailed hardware and software information
- Associate assets to issues
- Schedule recurring PC asset audits or audit on-demand
- Track Software Purchases and manage licenses
- Track ownership by a variety of options
- Work with loaner assets using Check In and Check Out options
- Add time and date stamped notes to items
- Create parent/child relationships between assets

### Reporting Options

IssueTrak's Asset Management Module comes preloaded with a variety of reports including:

- Audited PCs by Processor Type or Operating System
- Asset Lease, Maintenance or Warranty Expiration
- Asset Counts by Issue, Manufacturer or Vendor
- Software Licensing Report

Additionally, customized reports can be created using IssueTrak's Report Writer.

### Auditing with TrakPC

IssueTrak has its own audit program, TrakPC, which returns specific information about PC hardware and software by scanning the system registry and BIOS information. The data is transferred to IssueTrak and created or matched on six weighted values.