

ISSUETRAK 9.5 SYSTEM REQUIREMENTS



Hardware and Software Prerequisites	
Platform	<input type="checkbox"/> Windows Server 2003/2008, Standard/Enterprise, 32-bit/64-bit
Components	<input type="checkbox"/> Dual Core/1.8 GHz processor <input type="checkbox"/> 2 GB available RAM
Database Server	<input type="checkbox"/> SQL Server 2000/2005/2008, Standard/Enterprise, 32-bit/64-bit
Web Server	<input type="checkbox"/> Internet Information Services (IIS) 6.0/7.0
Web Browser	<input type="checkbox"/> Internet Explorer (IE) 6.0/higher OR Mozilla Firefox 2.0/higher

Setting Prerequisites	
Database Server	<input type="checkbox"/> SQL Server administrative account active ("sa" or similar login) <input type="checkbox"/> TCP/IP and Named Pipes Protocols enabled <input type="checkbox"/> SQL Server and Windows Authentication enabled <input type="checkbox"/> SQL_Latin1_General_CP_CI_AS Collation enabled
Web Server	<input type="checkbox"/> Active Server Pages (ASP) enabled If Windows Server 2003 on 64-bit platform, also: <ul style="list-style-type: none"> <input type="checkbox"/> Windows-on-Windows 64-bit (WoW64) enabled* <input type="checkbox"/> Worker Process Isolation Mode enabled* <input type="checkbox"/> ASP.NET Version Mapping enabled* If Windows Server 2008 on 64-bit platform, also: <ul style="list-style-type: none"> <input type="checkbox"/> IIS installed as Role with ASP Services enabled* <input type="checkbox"/> 32-Bit Applications (WoW64) enabled on the site application pool*

*Setting configured during the installation process

Optional Feature-Related Prerequisites	
Email Notification	<input type="checkbox"/> SMTP-based or Database Mail email server
Email Conversion	<input type="checkbox"/> POP3, Secure POP3 or Microsoft Exchange (MAPI) mailbox(es) If Microsoft Exchange mailbox(es), also: <ul style="list-style-type: none"> <input type="checkbox"/> Microsoft Outlook on the Web server
Directory Integration	<input type="checkbox"/> Microsoft Active Directory (AD) With CAC/Smart Card Authentication, also: <ul style="list-style-type: none"> <input type="checkbox"/> Microsoft CAPI-capable revocation provider on the Web server